

THE POWER OF LOCAL OWNERSHIP

Community Minded

Community Proud



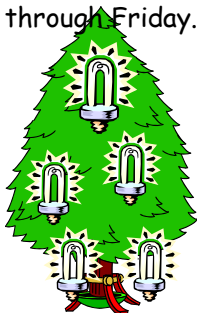
Rice Lake Utilities
December, 2003

Community Owned

Quality Water on Tap



We're making our list and checking it twice..... and we thought it would be nice to give all of our consumer/owners a **complimentary** compact fluorescent light bulb for the holidays! Compact fluorescent bulbs use 70% less electricity than an incandescent bulb and last ten times longer. To receive your complimentary bulb, please stop by Rice Lake Utilities between 7:00 a.m. and 4:00 p.m. Monday through Friday.



Pictured: Richard Moe-RLU Commission Secretary, Scott Reimer-RLU GM/CEO, Richard Sandstrom-RLU Commissioner, Gary Horvat-RLU Commissioner, Greg Leach-RLU Commissioner, Thomas Moullette-RLU Commission President, Kristi Nelson-RLU Office Manager and Wally Thom-RLU Water/Wastewater Manager.



Rice Lake Utilities was recently chosen by the Wisconsin Water Association at their annual meeting as having the best tasting water in the entire state. Rice Lake Utilities competed with other water utilities in the state and scored a perfect 100 on the taste test which was judged by food and beverage taste-testing experts. Rice Lake Utilities' water was judged on flavor, turbidity (*having sediment or foreign particles*) and color. The flavor was judged on nine categories including aromatic, grassy, iron, musty, acidity, sulfide, and swampy. Rice Lake Utilities water supply comes from local deep ground water wells. This was the 18th year of the competition but the first time that Rice Lake Utilities had submitted a water sample.



The Rice Lake Water Utility will be celebrating 100 years of service to the city in 2004! We will keep our consumer/owners updated as to future events for this celebration!

BREAKING GROUND FOR THE FUTURE



As the backhoe breaks ground for the new substation, the old substation that has served Rice Lake Utilities for over three decades stands in the background.



At the substation groundbreaking ceremony held in October, dignitaries help break ground for a major milestone in Rice Lake Utilities future.

Bob Schmidt-Xcel Energy, Chuck Lambert-Kuhlman Electric, Dave Krause-SEH, George Richter-former RLU Commissioner, Gary Horvat- RLU Commissioner, Scott Reimer-RLU GM/CEO, Thomas Moullette-RLU Commission President, Curt Schieffer-Vonasek & Schieffer, Andy Effertz-retired RLU employee, John Brandt-former RLU Employee, Kristi Nelson-RLU Office Manager.



The first of the two 20 megawatt transformers arrive at Rice Lake Utilities.

In October Rice Lake Utilities held a groundbreaking ceremony for the new substation currently being built. The new substation will give Rice Lake Utilities additional capacity and will increase reliability. Phase I of the project, which included the concrete and ground grid portions for the new substation, has been completed. The second phase of the project will include construction of the steel structures and the remainder of the electrical apparatus. Phase II is scheduled to be completed in the 1st quarter of 2004.



The two 20-megawatt transformers are in place.



Closed

Rice Lake Utilities will be closed to celebrate the holidays with our families on:
 December 25th- 26th
 and
 January 1st- 2nd

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